

Paula Rodríguez

Cloud engineer

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Computer Science graduate from Vigo University.

Hands-on experience architecting on public clouds since 2017, with a background of sysadmin, cybersec and tech support.

Collaborative mindset, I believe in teamplay as a life strategy.

Tech stack

Kubernetes
Prometheus
SonarQube
Terraform
Datadog
Anchore
Grafana
Jenkins
Docker
Helm
jfrog
GCP
AWS
SQL
git

Scripting

Python
Bash

Methodologies

IaC + CI/CD
Kaizen
Agile - Scrum
Git flow
Peer review
MRs/PRs
DevSecOps
FinOps

Experience

Vodafone [Oct 2023 - now] Platform engineer

Configuration and administration of **AWS** cloud infra resources using **DevOps** practices. Collaboration with **architectural** decisions for business solutions and platforms.

Designing blueprints for multi-tenant platform capabilities, defining tenant roll-out strategies, writing **infra as code** and designing and configuring **pipelines** for apps and infra releases.

FonYou [Jul 2021 - Sep 2023] Cloud Sysadmin

Deployment, operation and **support** for cloud-based production systems, ensuring the availability, performance, scalability and security of the systems.

Automation of processes and operations + **support** and **maintenance** of company-developed applications.

Google through Webhelp [Jan 2019 - June 2021]

Subject Matter Expert

Help customers **troubleshoot** and **fix GCP integrations**.

Bug reporting, and bug **quality review**.

Mentor and **guide** colleagues to **improve** the SLAs, SLOs and SLIs.

Create, improve and maintain internal **documentation**.

Internal **training** for the infrastructure team.

Education

Computer science degree

[UVigo](#) [2012-2016]

Final project

[pauloba/latch-plugin-mediawiki](#)

High level trade school:

Computer Programming

[CPR Daniel Castelao](#)

[2003-2005]

Languages

Spanish - native

English - proficient

Experience

Google through Sellbytel [Aug 2017 - Jan 2019]

Technical Solutions Representative

Triage, diagnosis and *solve issues* related to **GCP services**, through email, phone and videoconference.

Experience with a Salesforce-based ticketing system.

Technologies: GCE, GKE, VPC networks, Container Registry, Deployment manager, Pub/Sub, GCP APIs, IAM & Security.

Enxendra Technologies [Nov 2016 - Apr 2017]

Level 2 support and QA unit testing

Patch deployment, UNIX sysadmin (syslog, crontab, tomcat, Java WAR deployment via scp and ssh).

Java unit testing with Groovy and Spock.

Experience with the Atlassian stack: jira, confluence, bitbucket.

Technologies: docker, IntelliJ, eclipse, SoapUI, postman, MySQL, Java, Ant, Maven, SpringBoot.

Telefónica SOC [Nov 2015 - Oct 2016]

Level 2 security technician

Coordination with **CSIRT / CERT, ISPs**, web hostings, registrars and registrants to stop and **prevent global fraud attempts**.

Incident reporting: **analysis** and **reports** for final customers.

Real time **network monitoring** and **security incident analysis** with Cisco FirePOWER/SourceFire/FireSight sources for QRadar.

QRadar (IBM SIEM) rule adjustment to fine-tune detections.

Online fraud prevention: referer analysis, bank transfer analysis, monitoring of suspicious phishing connections.

Real time analysis and mitigation for Bank Trojans, halcash.

Experience with the SIRIOS ticketing system and ITSM Remedy.

Experience

Soft skills

Active listening
Analytical mindset
Critical thinking
Documentation
Empathy
Resourcefulness
Teamwork
Work ethic

Conferences

Organizing committee
r2con [since 2017]
radareorg Vicepresident

ANSI [Jan - Sept 2015] General Secretary

The **project** was motivated by approval of **BOE-A-2015-344**.

Website sysadmin via Wordpress panel and ssh.

Merchandising design w/Gimp+Inkscape: t-shirts, banners, logo.

Vigo University [2010 - 2013] Sysadmin

Installation, configuration and **maintenance** of the Campus software and hardware.

Management of LDAP systems, SquirrelMail, print servers, network monitoring software.

Restoration and **recovery** of **hardware** from old computers.

Network **backup management** with Clonezilla + Norton Ghost.

Tech support for students and teachers of the Campus labs.

Self-employment [2007 - 2015] Teacher

English and **mathematics teacher** for high school students.